Android - Self Service Portal Registration

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Scope/Project: Self Registration for Android devices

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Revision: 1.5
SCOPE
The intended use of this document is to provide instructions for end-users to enroll company owned Android mobile devices into Kindred's Enterprise Mobility Management system. The current version of this document applies to both company-owned Android devices.

PREREQUISITES
MobileIron Mobile@Work must be installed on the device from the Google Play Store. If your device is not encrypted, then TouchDown HD must be installed on the device from the Google Play Store. Do NOT press OPEN after the TouchDown HD app is installed and do NOT attempt to configure it. (Checking if your device is encrypted: Go to settings and under search, type encryption. You will see an option for encryption. Pick it and you will see an option to encrypt or decrypt your device."

Device Requirements
Android devices running 5.0 or later is required. (Lollipop)

Prior to Registering with MobileIron
Kindred prohibits rooted or compromised devices from accessing Kindred resources. To protect Kindred's resources, Kindred Mobility may wipe or remove these devices from MobileIron without notice.

**Note**
The following steps/screenshots may vary based on your device and version of Android.

CHANGES
1.5
Initial Release
MOBILEIRON REGISTRATION

Step 1

Tap the Internet Browser.

Step 2

Tap the address bar and type **byod.kindred.com/reg**. Tap Go.
Step 3

Read the User Agreement and tap Close in the bottom right.

Step 4

Enter your Username, Password, and check the box ‘I Agree To The Terms’. Tap Let’s Register.
Step 5

Tap **Configure Mobile@Work**.

Step 6

Tap **Continue**, then **Continue**.
Step 7

Tap **Activate**. Tap **Activate** again. You may need to install an agent and then tap activate again. (This step may vary based on your device)

Step 8

Tap **Continue**. Then Tap **Continue**.
Step 9

If you have TouchDown HD installed then it will open. Tap I Accept and then I Accept again.

If your device is encrypted, then the Native email client will open. Follow the prompts to finish configuring email.

Your email will begin to synchronize. MobileIron Registration is complete.