

# CENTRAL TEXAS REHABILITATION HOSPITAL

## Summary of Financial Assistance Policy

Central Texas Rehabilitation Hospital, a Seton Family of Hospitals Partner, has a commitment to and respect for each person's dignity with a special concern for those who struggle with barriers to access healthcare services. Central Texas Rehabilitation Hospital has an equal commitment to manage its healthcare resources as a service to the entire community. In furtherance of these principles, Central Texas Rehabilitation Hospital provides financial assistance for certain individuals who receive emergency or other medically necessary care from Central Texas Rehabilitation Hospital. This summary provides a brief overview of Central Texas Rehabilitation Hospital's Financial Assistance Policy.

### **Who Is Eligible?**

You may be able to get financial assistance. Financial assistance is generally determined by your total household income as compared to the Federal Poverty Level. If your income is less than or equal to 250% of the Federal Poverty Level, you will receive a 100% charity care write-off on the portion of the charges for which you are responsible, except for a small flat charge for services]. If your income is above 250% of the Federal Poverty Level but does not exceed 400% of the Federal Poverty Level, you may receive discounted rates on a sliding scale. Patients who are eligible for financial assistance will not be charged more for eligible care than the amounts generally billed to patients with insurance coverage.

### **What Services Are Covered?**

The Financial Assistance Policy applies to emergency and other medically necessary care. These terms are defined in the Financial Assistance Policy. Elective services are not covered by the Financial Assistance Policy.

### **How Can I Apply?**

To apply for financial assistance, you typically will complete a written application and provide supporting documentation, as described in the Financial Assistance Policy and the Financial Assistance Policy application.

### **How Can I Get Help with an Application?**

For help with a Financial Assistance Policy application, you may contact the Admissions department at Central Texas Rehabilitation Hospital at 512- 407- 2108.

### **How Can I Get More Information?**

Copies of the Financial Assistance Policy and Financial Assistance Policy application form are available at <http://www.khrehabcentraltexas.com> and at the Admissions office located at Central Texas Rehabilitation Hospital. Free copies of the Financial Assistance Policy and Financial Assistance Policy application also can be obtained by mail by sending a request to:

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**CENTRAL TEXAS REHABILITATION HOSPITAL**

ATTN: Admissions  
700 West 45<sup>th</sup> Street  
Austin, TX 78751

Additional information about the Financial Assistance Policy also is available at the Admissions office located on the first floor of Central Texas Rehabilitation Hospital or by telephone at 512-407- 2113.

**What If I Am Not Eligible?**

If you do not qualify for financial assistance under the Financial Assistance Policy, you may qualify for other types of assistance. For more information, please contact the Admissions department at Central Texas Rehabilitation Hospital at 512- 407- 2108.

**Translations of the Financial Assistance Policy, the Financial Assistance Policy application, and this plain language summary are available in the following languages upon request:**

Spanish  
Vietnamese  
Arabic  
Chinese  
Korean